

INFOSOFT IT SOLUTIONS

Training | Projects | Placements

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BUSINESS PROCESS AUTOMATION

Introduction to Business Process Automation

- Overview of Business Process Automation (BPA)
- Benefits and challenges of BPA
- BPA tools and technologies overview

Process Analysis and Design

- Business process modeling techniques (e.g., BPMN)
- Process discovery and mapping
- Process optimization and reengineering

Automation Tools and Platforms

- Introduction to automation platforms (e.g., Robotic Process Automation - RPA)
- Selection criteria for BPA tools
- Case studies and examples of BPA implementations

Integration and API Management

- Understanding APIs and their role in BPA
- Integration techniques and best practices
- API management platforms overview

Workflow Automation

- Workflow automation fundamentals
- Workflow automation tools
- Designing and implementing automated workflows

Data Handling and Management

- Data integration in BPA
- Data validation and cleansing techniques
- Data privacy and security considerations

Monitoring and Analytics

- Monitoring automated processes
- Key performance indicators (KPIs) for BPA
- Analytics and reporting in BPA

Deployment and Maintenance

- Deployment strategies for BPA solutions
- Change management and user adoption
- Maintaining and scaling automated processes